

Customer Announcement

Winter Storm Stella Impacts U.S. East Region Operations

March 12, 2017

Winter Storm Stella is expected to bring blizzard conditions to the eastern U.S. this week. Due to the anticipated effects of the storm on air and ground transport, United Cargo is implementing restrictions in some U.S. East region locations as detailed below.

The following restrictions apply in these cities/airports:

- IAD, BWI and DCA

These restrictions apply during the following period:

- 2200 EDT Monday, March 13 through 2300 EDT Tuesday, March 14

These restrictions apply to all origin, destination or transferring shipments of the following products/commodities:

- PetSafe, TempControl, EXP, QuickPak/QPI, TrustUA, UASecure, LifeGuard and **all** perishable shipments – all shipments **except** non-perishable GEN

The following additional restrictions apply in these cities/airports:

- EWR, ALB, BDL, BOS, JFK, LGA, MHT, PHL, PVD and SYR

These restrictions apply during the following period:

- 0100 EDT Tuesday, March 14 through 2300 EDT Wednesday, March 15

Restrictions apply to all origin, destination or transferring shipments of the following products/commodities:

- PetSafe, TempControl, EXP, QuickPak/QPI, TrustUA, UASecure, LifeGuard and **all** perishable shipments – all shipments **except** non-perishable GEN

United Cargo **will** continue to transport non-perishable GEN shipments on flights scheduled to arrive and depart the airports listed above during the restriction period. We will also transport any restricted shipment already in transit if a direct flight is available to its final destination.

We regret any inconvenience caused by this weather event. We will issue updates as the situation evolves. Please feel free to contact our Customer Service Centers for the latest news or alternative routing options. As always, United Cargo values your support and appreciates your business.